

SURREY COUNTY COUNCIL

LOCAL COMMITTEE (REIGATE & BANSTEAD)

DATE: 1ST DECEMBER 2014
 LEAD OFFICER: JOHN LAWLOR, AREA TEAM MANAGER



SUBJECT: HIGHWAY SCHEMES UPDATE

DIVISION: ALL

SUMMARY OF ISSUE:

At the 2nd December 2013 Local Committee, Members agreed a programme of revenue and capital highway works in Reigate and Banstead. Delegated Authority was given to enable the forward programme to be progressed without the need to bring further reports to the Local Committee for decision. This report sets out recent progress. The report also updates Members on other maintenance programmes in Reigate and Banstead and on customer enquiries.

RECOMMENDATIONS:

The Local Committee (Reigate & Banstead) is asked to:

- (i) Note the contents of the report; and
- (ii) Agree that a scheme to improve pedestrian facilities at the junction of Garratts Lane/Holly Lane, Banstead is not progressed at the current time.

REASONS FOR RECOMMENDATIONS:

To update the Local Committee on the progress of the highway works programme in Reigate and Banstead.

1. INTRODUCTION AND BACKGROUND:

1.1 In December 2013, Local Committee agreed its forward programme for both Integrated Transport Schemes (ITS) Capital Improvement Schemes and ITS Capital Maintenance Schemes. Local Committee also agreed the allocation of its revenue budget for maintenance works.

1.2 To allow flexibility in the delivery of the Local Committee's highways work programme, delegated authority was given so that works could be progressed without the need to bring further reports to the Local Committee for decision.

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- 1.3 In addition to the Local Committee's devolved highways budget, developer contributions are used to fund, either wholly or in part, highway improvement schemes to mitigate the impact of developments on the highway network.

2. ANALYSIS:

- 2.1 **Capital Highway Schemes:** Progress on the approved Local Committee funded capital programme of highway works in Reigate and Banstead is set out in **Annex 1**. It also provides an update on schemes being progressed using developer contributions.
- 2.2 **Garratts Lane/Holly Lane, Banstead:** Local Committee allocated funding in 2013/14 for the design of measures to improve pedestrian crossing facilities at the junction of Garratts Lane/Holly Lane, Banstead. £50,000 was allocated this financial year to enable scheme delivery. Two options were developed, which have been the subject of discussion between the divisional Member and local stakeholders. There was no support for either option and there are no further measures that could be considered at this junction at the current time.
- 2.3 Under delegated authority, the Local Committee Chairman, Vice-Chairman and divisional Member agreed that the scheme would not be progressed at the current time. Subject to the Local Committee agreeing that the scheme should not proceed, the Chairman, Vice-Chairman and Area Team Manager have agreed under delegated authority that the balance of the funding allocated to the Garratts Lane/Holly Lane scheme be used to fund additional Local Structural Repair in Reigate and Banstead.
- 2.4 The weather conditions at the end of 2013 and early part of 2014 resulted in widespread deterioration of the road network. A Flood Recovery Plan has been developed following an announcement from the Leader of the Council of an additional £23m for the repair of flood damaged roads and bridges. Work has started on the programme of roads in Reigate and Banstead to be repaired with funding from this additional money. This work is additional to the Operation Horizon major maintenance programme, which is on-going.
- 2.5 **Drainage:** The centrally funded drainage budget managed by the local area team continues to be used to carry out drainage investigation and small repairs locally.
- 2.6 **Customer Enquiries:** Following the extremely high volume of enquiries in the first part of the year, the second and third quarters have seen a steady reduction. This is to be expected given the time of year but overall volumes remain high. **Table 1** shows the number of enquiries received during the first nine months of 2014.

Period (2014)	Surrey Highways: Total enquiries (no.)	Reigate & Banstead: Total enquiries (no.)	Local Area Office: Total enquiries (no.)
Jan - March	58,224	7,143	3,388
April - June	29,551	3,598	1,631
July - Sept	30,225	3,908	1,484
Total	118,000	14,649	6,503

Table 1: Customer Enquiries

www.surreycc.gov.uk/reigateandbanstead

- 2.7 Of the enquiries received by the local area office, 96% have been resolved, a rate slightly above the countywide average of 95%. The County continues to work with its contractors to improve the service provided. This includes the launch of a new customer enquiry and works scheduling system and revised customer service Key Performance Indicators (KPIs).
- 2.8 Through the Customer Service Excellence project, Surrey is seeking to improve the accessibility of information and advance notification of roadworks. Roadwork information has been moved to a new website; (www.roadworks.org) as part of this project. The website also contains information on work being undertaken by utility companies, providing customers with a fuller picture of the work being carried out on the road network. Customers can sign up to receive alerts.
- 2.9 Although there has been a reduction in customer contact with Surrey Highways, the number of complaints received has increased marginally from 0.25% of all enquiries at the start of the year to 0.33% in the last reported quarter. **Table 2** shows the number of complaints received by Surrey Highways and the South East area, which includes Reigate and Banstead. The main reason for complaints is the lack of communication and the failure to carry out works to either the required standard or timescale.

Period (2014)	Surrey Highways: Stage 1 Complaints (no.)	South East Area: Stage 1 Complaints (no.)
Jan - March	143	47
April - June	65	28
July - Sept	100	27
Total	308	102

Table 2: Complaints

- 2.10 In the South East area since January 2014, 23 complaints have been escalated to Stage 2 of which Surrey Highways were found to be at fault in ten. Countywide, seven complaints have been made to the Local Government Ombudsman this year about the Service, none of which have been upheld.

3. OPTIONS:

- 3.1 Not applicable.

4. CONSULTATIONS:

- 4.1 Not applicable

5. FINANCIAL AND VALUE FOR MONEY IMPLICATIONS:

- 5.1 Budgets are closely monitored throughout the financial year and monthly updates are provided to the Local Committee Chairman and Vice-Chairman. The Local Committee have put in place arrangements whereby monies can be vired between different schemes and budget headings.

6. EQUALITIES AND DIVERSITY IMPLICATIONS:

6.1 It is an objective of Surrey Highways to treat all users of the public highway equally and with understanding. The needs of all road users are considered as part of the design process for highway schemes.

7. LOCALISM:

7.1 Funding has been allocated from the revenue maintenance budget to fund the Highways Localism Initiative.

8. OTHER IMPLICATIONS:

Area assessed:	Direct Implications:
Crime and Disorder	Set out below
Sustainability (including Climate Change and Carbon Emissions)	No significant implications arising from this report
Corporate Parenting/Looked After Children	No significant implications arising from this report
Safeguarding responsibilities for vulnerable children and adults	No significant implications arising from this report
Public Health	Set out below

8.1 Crime and Disorder implications

A well-managed highway network can contribute to reduction in crime and disorder.

8.2 Sustainability implications

The use of sustainable materials and the recycling of materials is carried out wherever possible and appropriate.

9. CONCLUSION AND RECOMMENDATIONS:

9.1 Progress on the programme of revenue and capital highway works in Reigate and Banstead is set out in section 2 and Annex 1 of this report. Local Committee is asked to note the contents of this report.

10. WHAT HAPPENS NEXT:

10.1 Delivery of the highway works programme will continue and a further update report will be presented to the next meeting of the Local Committee.

Contact Officer:

Anita Guy, Senior Engineer, South East Area Team, 03456 009 009

Consulted:

Not applicable

Annexes:

Annex 1: Summary of Progress

Sources/background papers:

www.surreycc.gov.uk/reigateandbanstead

- Report to Reigate and Banstead Local Committee, 2nd December 2013, Highways Forward Programme 2014/15 – 2015/16
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CAPITAL ITS IMPROVEMENT SCHEMES			
Project: Garratts Lane/Holly Lane, Banstead			
Detail:	Safer Routes to School pedestrian improvements	Division:	Banstead, Woodmansterne and Chipstead
Allocation: £50,000			
Progress: Two options have been developed for improving the pedestrian facilities at the junction of Garratts Lane/Holly Lane. Site meeting held with divisional Member who is of the view that neither proposal should be pursued at the present time. Agreed under delegated authority not to proceed with this scheme and to reallocate remaining funding to Local Structural Repair (see paras. 2.2 – 2.3, recommendation (ii) of this report).			
Project: Frenches Road, Redhill			
Detail:	Permanent suspension of bus gate	Division:	Redhill East
Allocation: £15,000			
Progress: Implementation of raised table in existing road narrowing. Completed.			
Project: Headley Common Road, Epsom			
Detail:	Speed limit reduction	Division:	Tadworth, Walton and Kingswood
Allocation: £10,000			
Progress: Reduction of speed limit to 40mph to remove short section of derestricted road following speed limit change in Mole Valley. Scheme being progressed by the area team. Speed Limit Order being drafted for advertisement.			
Project: Bletchingley Road, Merstham			
Detail:	Improvements to existing zebra crossing	Division:	Merstham and Banstead South
Allocation: £30,000			
Progress: Feasibility design to improve existing zebra crossing under the railway bridge in Bletchingley Road was completed in 2013/14 using developer funding. Detailed design of proposal which includes widening existing footway and placing zebra crossing on raised table being undertaken. Substantially complete. Some engineering adjustments to be made.			

CAPITAL ITS IMPROVEMENT SCHEMES

Project: B2032 Outwood Lane, Chipstead			
Detail:	Footway improvements	Division: Banstead, Woodmansterne and Chipstead	Allocation: £45,000
Progress: Feasibility design to improve existing footway between Hazlewood Lane and the Ramblers Rest was completed in 2013/14 using developer funding. Detailed design of proposal which includes widening of existing footway and improving access to the footway being undertaken. Land adjoining the highway has been identified as SSSI and the works will require consent from Natural England. This is likely to impact on the viability of delivering the scheme this financial year.			
Project: A242 Gatton Park Road, Reigate			
Detail:	Investigation of existing traffic calming and provision of pedestrian refuge in Carlton Road	Division: Reigate: Redhill West and Meadvale	Allocation: £5,000
Progress: Investigate possible removal of existing traffic islands in Gatton Park Road following complaints that they cause safety issues for cyclists. Feasibility design of pedestrian refuge in bellmouth of Carlton Road. Design only. Work likely to commence towards the end of the financial year.			
Project: Carshalton Road, Woodmansterne			
Detail:	Safer Routes to School Improvements	Division: Banstead, Woodmansterne and Chipstead	Allocation: £5,000
Progress: Following a petition to Local Committee requesting a zebra crossing at the existing kerb build-out in Carshalton Road, it was agreed to trial the recently approved Road Safety Outside Schools policy at this site. The road safety assessment has been carried out and has recommended that a school crossing patrol operate at the build-out, subject to funding, rather than a zebra crossing be provided. The assessment suggested that the existing highway infrastructure outside the school frontage in Merrymeet be improved, to include the provision of a kerb build-out to assist pedestrian crossing movements. Design only but investigating possibility of implementation this financial year, subject to resolving land issues.			

CAPITAL ITS IMPROVEMENT SCHEMES		
Project: Mark Street, Reigate		
Detail: One-way working	Division: Reigate	Allocation: £15,000
Progress: Provision of short length of one-way working at southern end of Mark Street. Initial site visit carried out. Consultation with residents/businesses directly affected to take place before Christmas. Subject to the outcome of this consultation, implementation is planned for later this financial year.		
Project: Merland Rise, Epsom Downs		
Detail: Pedestrian crossing	Division: Nork and Tattenhams	Allocation: £5,000
Progress: Investigate removal of existing kerb build-out with priority give-way at rear entrance to Epsom Downs Primary School and provision of controlled crossing (zebra or signalled crossing). Work commenced on design.		
Project: Lee Street, Horley		
Detail: Pedestrian crossing facility	Division: Horley West, Salfords and Sidlow	Allocation: £4,000
Progress: Feasibility design of pedestrian refuge near Whitmore Way. Design only. Work likely to commence towards the end of the financial year.		
Project: Sangers Drive, Horley		
Detail: Safer Routes to School	Division: Horley West, Salfords and Sidlow	Allocation: £4,000
Progress: Feasibility design of road safety measures near Manorfield School. Following discussions with the divisional Member, it has not been possible to identify any works required at this location. Agreed under delegated authority that this allocation to be used to fund additional Local Structural Repair.		

CAPITAL ITS IMPROVEMENT SCHEMES

Project: Small Safety Schemes		
Detail: To be identified	Division: All	Allocation: £20,050
Progress: Agreed under delegated authority that any underspend on this allocation to be used to fund additional Local Structural Repair.		
Project: Signs and Road Markings		
Detail: To be identified	Division: All	Allocation: £10,000
Progress: Allocation used to fund new pedestrian warning signs on A217 Brighton Road, Banstead, and bend warning and chevron signs in Rocky Lane, Reigate		
Project: Stage 3 Road Safety Audits		
Detail: To be carried out as required	Division: All	Allocation: £5,000
Progress: Agreed under delegated authority that any underspend on this allocation to be used to fund additional Local Structural Repair.		

CAPITAL ITS MAINTENANCE SCHEMES (LSR/FOOTWAYS)

Project	Division	Update
Washington Close, Reigate (carriageway)	Reigate	Completed
De Burgh Park, Banstead	Banstead, Woodmansterne and Chipstead	Completed

CAPITAL ITS MAINTENANCE SCHEMES (LSR/FOOTWAYS)		
Edgefield Close, Redhill	Earlswood and Reigate South	Completed
Bolters Road South, Horley	Horley West, Salfords and Sidlow	Completed
Crossland Road, Redhill	Redhill East	Completed
Wraylands Drive, Reigate	Redhill West and Meadvale	Completed
Buckland Road, Lower Kingswood	Merstham and Banstead South	Completed
Duncan Road, Burgh Heath	Tadworth, Walton and Kingswood	Awaiting utilities
Nork Way, Banstead	Nork and Tattenhams	On-going
Ladbroke Road, Redhill	Redhill East	Awaiting gas works
Smallfield Road, Horley (roundabout at Wheatfield Way)	Horley East	Additional scheme Works ordered
Elmshorn, Epsom Downs	Nork and Tattenhams	Additional scheme Works ordered
Washington Close, Reigate (footway)	Reigate	Additional scheme Works ordered

DEVELOPER FUNDED SCHEMES

Project: A23 High Street, Merstham

Detail: Convert existing zebra to signal control

Division: Merstham and Banstead South

Progress:

Design completed, safety audit carried out. Scheme was on hold until feasibility design of traffic signals at the junction of High Street/School Hill completed. The signal design has been modelled which shows that signals would result in a significant reduction in capacity at the junction and cause serious congestion, so cannot be progressed. There is currently insufficient developer funding available to implement conversion of the zebra to signal control so proposal deferred until additional funding source has been identified.

Project: Tadworth Street, Tadworth

Detail: Localised road widening

Division: Tadworth, Walton and Kingswood

Progress:

Localised road widening to provide additional traffic lane on approach to A217 Brighton Road roundabout. Utilities equipment identified as requiring diversion at budget estimated cost of £129,110. Scheme on hold until detailed estimate received and total cost estimated. Officers to meet with The Children's Trust to discuss reinstatement of fence along new boundary. Revenue budget to be used for removal/replacement of trees, in consultation with The Children's Trust and the Reigate and Banstead Tree Officer, to improve the local environment.

Project: A23 Brighton Road/Salbrook Road/ Lodge Lane, Salbrook

Detail: Junction Improvement

Division: Horley West, Salfords and Sidlow

Progress:

Expansion of activities on the Salbrook industrial site (Police Holding Centre, new Fire Station, waste recycling centre) will increase traffic movements at the existing priority junction, which already has a poor safety record. Design of options to improve junction being carried out. Consideration also to be given to providing facilities to assist pedestrians crossing the A23 at this location. This proposal has been added to the A23 Corridor Economic Support Scheme in the Reigate and Banstead Strategic Economic Plan. Topographical survey and traffic survey completed.

DEVELOPER FUNDED SCHEMES		
Project: Epsom Road North, Epsom Downs		
Detail: Accident Remedial Scheme	Division: Nork and Tattenhams	
Progress: Scope of scheme to be agreed and design brief issued. Member to be consulted on requirements for this location.		
Project: Chequers Lane, Walton on the Hill		
Detail: Priority give-way	Division: Tadworth, Walton and Kingswood	
Progress: Investigation of previous proposal to install measures to slow traffic entering the village from the west. Divisional Member to be consulted on requirements for this location.		
Project: A240 Reigate Road		
Detail: Pedestrian Improvements	Division: Nork and Tattenhams	
Progress: Improvements to footway (localised widening, provision of tactile paving as set out in s106 agreement) associated with new care home being constructed south of Yew Tree Bottom Road.		
Project: A217 Brighton Road/A2022 Fir Tree Road/Bolters Lane, Banstead (Banstead Crossroads)		
Detail: Junction Improvement	Division: Banstead, Woodmansterne and Chipstead/Nork and Tattenhams	
Progress: Investigation into provision of pedestrian crossing facilities on A217 at signalised junction.		
Project: A240 Reigate Road/A2022 Fir Tree Road (Drift Bridge junction), Epsom Downs		
Detail: Junction Improvement	Division: Nork and Tattenhams	
Progress: Review of existing traffic signal operation. Possible upgrading of signal equipment.		

DEVELOPER FUNDED SCHEMES

Project: Preston Regeneration

Detail: Various measures

Division: Nork and Tattenhams/Tadworth, Walton and Kingswood

Progress:

Regeneration of the Preston area being managed by the Borough Council. Works to include infrastructure and open space improvements addressing parking and traffic flow problems, supporting sustainable transport, and improving the quality of open spaces. One-way working in Ferriers Way and part of Coxdean one-way to be the subject of public consultation with residents directly affected.

ROAD SAFETY TEAM SCHEMES

Project: A217 Brighton Road/Bonsor Drive, Tadworth

Detail: Anti-skid surfacing

Division: Tadworth, Walton and Kingswood

Progress:

Provide high friction surfacing on both lanes on the approach to the traffic signals on the circulatory carriageway of the roundabout approaching Bonsor Drive. reserve

Project: A217 Brighton Road/Babylon Lane, Lower Kingswood

Detail: Verge marker posts and road markings

Division: Merstham and Banstead South

Progress:

Provide verge marker posts in the central reservation on the northbound approach to the Babylon Lane roundabout and provide white centre lane markings on the part of the circulatory carriageway of the roundabout. reserve

ROAD SAFETY TEAM SCHEMES

Project: A23 Brighton Road, Salbrook

Detail: Amendment to road markings

Division: Horley West, Salfords and Sidlow

Progress:

Reduce the southbound carriageway to a single lane by hatching out one of the two existing lanes between Honeycrook Lane and south of Salbrook Road, to reduce vehicles speeds and provide added protection for drivers crossing the A23 at the Salbrook Road/Lodge Lane junction. Design only – design completed. To be included as an option for the improvement of the A23 Brighton Road/Salbrook Road/Lodge Road junction

Project: A217 Bell Street/Bancroft Road, Reigate

Detail: Road markings

Division: Reigate

Progress:

Amend centre line on A217 Bell Street at the junction with Bancroft Road and hatching on the north-east corner of the junction to provide better guidance to vehicles entering the one-way section of Bell Street. Revisions to lining carried out as part of Operation Horizon work. Completed.

PARKING

Progress:

The 2014 review proposals were advertised in May with a closing date of 26 June 2014. The objection summary report with recommendations has been sent to members and discussions on the outcomes are substantially complete. Detailed design will be carried out and an order for the works placed early in the New Year.

Note: Information correct at time of writing (12/11/14)